

Case Studies

Buncefield Oil Refinery

Situation

December 2005 - The Buncefield Oil Refinery suffered a massive explosion that could be felt for miles around the Hertfordshire area of England. The local corporate offices of 3com was instantly inhabitable from the effects of the blast.

Action

Just two hours after the Sunday explosion, the local Regus centre opened it's doors to the 3Com planning team and while they finalised their next actions, the Regus team assigned new phone numbers and redirected calls for the 100+ staff that were working and ready for their Monday arrival.

Result

3Com was able to have a seamless transition and business as usual with outbound calling occurred with their relocated staff as it would have in their previous offices.



"...when shut down by a nearby explosion, it gets back it's "3Com" track with the Regus Group"